**User Acceptance Testing (UAT) Template**

| Date | 29 August 2025 |
| --- | --- |
| Team ID | LTVIP2025TMID61019 |
| Project Name | Order On The Go |
| Maximum Marks |  |

**Project Overview**

**📌 Project Name:** Order On The Go: Your On- Dem and Food Ordering Solution  
**📌 Project Description:** *Order on the Go* is a mobile-based order management and delivery platform designed to provide customers with a seamless way to place, pay for, and track their orders in real time. The system integrates with merchants, payment gateways, and delivery partners to create a complete end-to-end ordering experience**.**  
**📌 Project Version:** v1.0 **📌 Testing Period:** August21, 2025 – August 27, 2025

**Testing Scope**

**Features and Functionalities to be Tested**

✅ User Management & Authentication  
✅ Product Catalog & Search  
✅ Order Management  
✅ Payment Integration  
✅ Delivery Management  
✅ Notifications & Alerts  
✅Admin Dashboard & Analytics

✅Performance & Security

✅Usability & Compatibility(UI/UX).

✅Integration Testing

**User Stories or Requirements to be Tested**

📌 Product Catalog & Search

📌 Cart & Order Management

📌 Payments  
📌 Delivery & Tracking  
📌 Handling API Errors Gracefully

📌 Notifications

📌 Admin & Reports

📌 Security & Performance

**Testing Environment**

**URL/Location:** [Enter Web URL]  
**Credentials (if required):**

* **Test User:** testuser@example.com / Test@1234
* **Admin User:** admin@example.com / Admin@1234

**Test Cases**

| **Test ID** | **Scenario** | **Steps** | **Expected Result** | **Actual Result** | **Pass/Fail** |
| --- | --- | --- | --- | --- | --- |
| TC-101 | User Login (Valid Credentials) | 1. Open app →  2. Enter valid email & password →  3. Tap login | User is redirected to dashboard/home screen | As expected | Pass |
| TC-102 | User Login (Invalid Password) | 1. Open app →  2. Enter valid email but wrong password →  3. Tap login | Error message: “Invalid credentials” | Error message displayed | Pass |
| TC-201 | Search Product | 1. Go to search bar →  2. Type “Pizza” →  3. Tap search | Product list with “Pizza” items is shown | As expected | Pass |
| TC-301 | Add Item to Cart | 1. Browse catalog →  2. Select product →  3. Tap “Add to cart” | Item is added to cart & cart count updates | As expected | Pass |
| TC-302 | Remove Item from Cart | 1. Go to cart →  2. Remove product | Item removed, cart count decreases | As expected | Pass |
| TC-401 | Successful Payment | 1. Place order →  2. Select valid payment method  →3. Enter details →  4. Confirm | Payment processed, order confirmation displayed | Pending validation | – |
| TC-402 | Payment Failure Handling | 1. Place order →  2. Enter invalid card →  3. Confirm | Error shown “Payment failed. Try again.” | Error displayed | Pass |
| TC-501 | Real-Time Order Tracking | 1. Place order →  2. Go to “My Orders” →  3. View tracking | Order shows status updates (Preparing → Dispatched → Delivered) | As expected | Pass |
| TC-601 | Push Notification | 1. Place order →  2. Wait for status change | Push notification received for status update | Notification not received | Fail |
| TC-701 | Admin Sales Report | 1. Login as admin →  2. Go to dashboard →  3. Generate report | Report shows sales data with correct totals | Pending validation | – |
| TC-801 | Load Test (Performance) | 1. Simulate 500+ users placing orders at once | System should handle requests without crash | Pending testing | – |
| TC-901 | Security (Password Encryption) | 1. Register new user 2. → 2. Check database | Password stored in encrypted form (not plain text) | Encrypted as expected | Pass |

**Bug Tracking**

| **Bug ID** | **Bug Description** | **Steps to Reproduce** | **Severity** | **Status** | **Additional Feedback** |
| --- | --- | --- | --- | --- | --- |
| **BG-001** | Login button unresponsive on iOS app | 1 Open iOS app →  2. Enter credentials → 3. Tap Login | High | Open | Works fine on Android, fails only on iOS v14. |
| **BG-002** | Payment gateway times out randomly | 1. Place order →  2. Select credit card → 3. Confirm payment | Critical | In Progress | Happens during peak load (>300 users). |
| **BG-003** | Incorrect total in cart when updating quantity | 1. Add 2 items →  2. Update quantity from 1 to 3 →  3. Check total | High | Resolved | Fixed in v4.1 patch. |
| **BG-004** | Password reset email not delivered | 1. Tap “Forgot Password” →  2. Enter email →  3. Submit | high | open | Email service provider issue suspected. |
| **BG-005** | Delivery tracking map not loading | 1. Go to “My Orders” → 2. Tap on order tracking | Medium | Open | Likely Google Maps API issue, needs investigation. |
| **BG-006** | Admin report export (CSV) missing data | 1. Login as admin → 2. Generate report → 3. Export CSV | Low | In Progress | Works fine in PDF export. |
| **BG-007** | App crashes when applying filters on search | 1. Open search →  2. Apply multiple filters (category + price + rating) →  3. Tap Apply | Critical | open | Happens only when 3 or more filters applied. |

**Sign-off**

**Tester Name:** [Enter Name]  
**Date:** [Enter Date of Completion]  
**Signature:** [Enter Signature]

**Notes**

* Ensure testing covers both positive & negative cases
* Bug tracking should include severity levels & reproduction steps
* Final sign-off required before deployment